GAQM®

Global Association for Quality Management

Certified Professional Business Analyst (CPBA)®

Course Outline

What Modules are covered?

Module 1 – Introduction

1) Introduction to Business Analysis

2) What is Business Analysis?

3) Key concepts

4) Knowledge Areas

5) Systems/Software Development Life Cycle

6) Techniques

7) Underlying Competencies

8) Business Analysis Information

Module 2 – Business Analysis

1) Business Analysis Planning & Monitoring

2) Plan Business Analysis Approach.

3) Conduct Stakeholder Analysis.

4) Plan Business Analysis Activities.

5) Plan Business Analysis Communication.

6) Plan Requirements Management Process.

7) Manage Business Analysis Performance.

Module 3 – Elicitation

1) Elicitation

2) Preparation for Elicitation

3) Conduct Elicitation Activity

4) Document Elicitation Results

5) Confirm Elicitation Results

Module 4 – Requirements Management and Communication

1) Manage Solutions Scope and Requirements

2) Manage Requirements Traceability

3) Maintain Requirements for reuse

4) Communicate Requirements

Module 5 – Enterprise Analysis

1) Define Business Need.

2) Assess Capability Gaps.

3) Determine Solution Approach

4) Define Solution Scope

5) Define Business Case

Module 6 – Requirements Analysis

1) Prioritize Requirements.

2) Organize Requirements.

3) Specify and Model Requirements.

4) Define Assumptions and Constraints.

5) Verify Requirements.

6) Validate Requirements.

Module 7 – Solution Assessment and Validation

1) Assess Proposed Solution

2) Allocate Requirements

3) Define Transition Requirements

4) Validating Solutions

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